

Municipal Performance Measures for the 2013 Reporting Year

General Government

1.1 a	operating costs for governance and corporate management as a % of total municipal operating costs	22.8%
1.1 b	total costs for governance and corporate management as a % of total municipal operating costs	16.9%

Protection

Fire Services

2.1 a	operating costs for fire services per \$1,000 assessment	\$0.58
2.1 b	total costs for fire services per \$1,000 assessment	\$0.67
2.2	number of residential fire related civilian injuries per 1,000	0.000
2.3	number of residential fire related civilian injuries averaged over 5 years per 1,000	0.007
2.4	number of residential fire related civilian fatalities per 1,000	0.000
2.5	number of residential fire related civilian fatalities averaged over 5 years per 1,000	0.004
2.6	number of residential structural fires per 1,000 households	0.808

Building Permits and Inspection Services

4.1 a	operating costs for building permits and inspection services per \$1,000 of construction activity (based on permits issued)	\$10.94
4.1 b	total costs for building permits and inspection services per \$1,000 of construction activity (based on permits issued)	\$10.94
4.2	median number of working days to review a complete building permit application and issue a permit or not issue a permit, and provide all reasons for refusal (by category):	
	Category 1: Houses (houses not exceeding 3 storeys/600 square metres) note: Provincial standard is 10 working days	9
	Category 2: Small buildings (small commercial/industrial not exceeding 3 storeys/600 square metres) note: Provincial standard is 15 working days	11
	Category 3: Large Buildings (large residential, commercial, industrial, institutional) note: Provincial standard is 20 working days	17
	Category 4: Complex Buildings (post disaster buildings, including hospitals, power/water, fire/police/EMS, communications) note: Provincial standard is 30 working days	1

Building Permits and Inspection Services

4.3 a	the number and percentage of building permit applications which are submitted and accepted by the Municipality as complete applications by category	
	Category 1: number of complete applications by category	199
	Percentage	53.9%
	Category 2: number of complete applications by category	20
	Percentage	48.8%
	Category 3: number of complete applications by category	57
	Percentage	53.3%
	Category 4: number of complete applications by category	1
	Percentage	100.0%
	the number and percentage of building permit applications which are submitted and accepted by the Municipality as incomplete applications by category	
	Category 1: number of complete applications by category	170
	Percentage	46.1%
	Category 2: number of complete applications by category	21
	Percentage	51.2%
	Category 3: number of complete applications by category	50
	Percentage	46.7%
	Category 4: number of complete applications by category	0
	Percentage	0.0%
	the subtotal for the number of complete and incomplete building permit applications by category	
	Category 1: number of complete applications by category	369
	Category 2: number of complete applications by category	41
	Category 3: number of complete applications by category	107
	Category 4: number of complete applications by category	1
4.4	Total number of building permit applications submitted and accepted by the municipality	518

Transportation

Roadways

5.1 a	operating costs for paved roads per lane kilometres	\$3,417.64
5.1 b	total costs for paved roads per lane kilometres	\$11,864.44
5.2 a	operating costs for unpaved roads per lane kilometres	\$9,917.56
5.2 b	total costs for unpaved roads per lane kilometres	\$13,796.78
5.3 a	operating costs for bridges and culverts per square metre of surface area	\$8.70
5.3 b	total costs for bridges and culverts per square metre of surface area	\$44.50
5.4 a	operating costs for winter maintenance of roadways excluding sidewalks and parking lots per lane kilometre maintained in the winter	\$2,136.83

Roadways

5.4 b	total costs for winter maintenance of roadways excluding sidewalks and parking lots per lane kilometre maintained in the winter	\$2,136.83
5.5	% of paved lane kilometres were rated as good to very good	68.5%
5.6	% of bridges and culverts where the condition is rated as good to very good	4.9%
5.7	% of winter events where the response met or exceeded municipal service levels for road maintenance	100.0%

Environment

Storm Water

8.1 a	operating costs for urban storm water management per km of drainage system	\$5.20
8.1 b	total costs for urban storm water management per km of drainage system	\$5,841.34
8.2 a	operating costs for rural storm water management per km of drainage system	\$554.64
8.2 b	total costs for rural storm water management per km of drainage system	\$0.00

Parks and Recreation

11.1 a	operating costs for parks per person	\$25.18
11.1 b	total costs for parks per person	\$42.71
11.2 a	operating costs for recreation programs per person	\$35.20
11.2 b	total costs for recreation programs per person	\$35.20
11.3 a	operating costs for recreation facilities per person	\$106.87
11.3 b	total costs for recreation facilities per person	\$130.26
11.4 a	operating costs for recreation programs and recreation facilities per person	\$142.07
11.4 b	total costs for recreation programs and recreation facilities per person	\$165.46
11.5	total kms of trails	23
	kilometres of trails per 1,000 people	0.410
11.6	total hectares of open space	662
	hectares of open space per 1,000 people	11.654
11.7	participant hours for recreation programs per 1,000 people	24,014.751
11.8	square metres of indoor recreation facilities	29,008
	square metres of indoor recreation facilities (municipally owned) per 1,000 people	510.632
11.9	square metres of outdoor recreation facility space	14,545
	square metres of outdoor recreation facility space (municipally owned) per 1,000 people	256.038

Library Services

12.1 a	operating costs for library services per person	\$55.36
12.1 b	total costs for library services per person	\$68.79
12.2 a	operating costs for library services per use	\$2.67
12.2 b	total costs for library services per use	\$3.31
12.3	library uses per person	20.764
12.4	electronic library uses as a percentage of total library uses	20.0%
12.5	non-electronic library uses as a percentage of total library uses	80.0%

Land Use Planning

13.1	% of new residential units located within settlement areas	97.4%
13.2	% of land designated for agricultural purposes in the Official Plan and was not re-designated for other uses during the reporting year	99.8%
13.3	% of land designated for agricultural purposes in the Official Plan and was not re-designated for other uses during the reporting year	98.4%
13.4	number of hectares re-designated from agricultural purposes to other uses during the reporting year	30
13.5	number of hectares re-designated from agricultural purposes to other uses since January 1, 2000	274